

Evaluation of Education Program, Katimavik

January 2008 – ongoing

Katimavik is a national non-profit organization that offers a volunteer-service program to young Canadians aged 17-21. During the last 30 years, over 28,000 young people have lived the Katimavik experience, a nine-month journey combining group living, volunteer work and core learning programs. HCA was contracted to evaluate the results of the 2007-08 program, test the reliability and validity of Katimavik's pre and post program questionnaires and to provide ongoing advice as the organization moved to a more evidence based measures of learning. Following evaluation work HCA completed for Katimavik in 2008, HCA was awarded a contract to assist Katimavik with their evaluation needs for 2009-2010. Katimavik's classic program has a term of nine months. In September 2009 they introduced a new 6 month program. HCA will be developing pilot program evaluation strategies for the new programme. Both programs will be reviewed, compared and contrasted through the implementation of newly developed evidenced based pre and post programme questionnaires and focus groups. A comparison group of young people who have not participated in Katimavik will be compared and contrasted to both of Katimavik's programs. At the center of the evaluation methodology is a pre and post survey design, and reliability and validity testing of the questionnaires being developed.

Evaluation of the Community-based Home Management of Malaria Project (HMM) in Kenya, Canadian Red Cross

2010 – Current

HCA is assessing whether the HMM will increase access to effective malaria treatment and improve other essential malaria related knowledge and behaviour in hard to reach communities in Malindi and Lamu districts. The target population for the project has been children (3-59 months of age) with uncomplicated febrile illness.

Summative Evaluation Report for the Community Action Program for Children (CAPC), Public Health Agency of Canada (PHAC)

July 2009- February 2010

CAPC is a federal initiative of Public Health Agency of Canada (PHAC) that provides funding to community-based groups and coalitions to develop and deliver comprehensive, culturally-appropriate prevention programs to promote the health and social development of young children (0-6 years) and their families facing conditions of risk. The focus of this project was to develop and complete the summative evaluation report on CAPC which addressed the accountability requirements through the program's Results Management Accountability Framework. A work plan, review of all CAPC evaluation reports, on-line survey, and evaluation report were completed.

Evaluation Planning and Implementation, Give Yourself Credit

2007 – 2010

HCA assisted the Give Yourself Credit alternative education program in Guelph, Ontario to develop an evaluation plan using a participatory process. The program helps improve the lives of youth 16-18 who are homeless or at risk of homelessness and experience barriers to education by providing access to educational opportunities through

structured programming in a flexible environment. HCA evaluated student outcomes of the program using a pre and post program survey, document review and key informant interviews.

Development of Methods for Evaluating Client Satisfaction, Kitchener Downtown Community Health Centre

February 2009 – February 2010

HCA developed methods for evaluating client satisfaction with the services provided by a community health centre that serves the downtown Kitchener population, and new Canadians and Aboriginal people living in Kitchener or Waterloo. Methods for measuring satisfaction levels related to continuity of care, service accessibility, support with system navigation, and cultural sensitivity, among others, are expected to help improve service delivery.

Collaborative Evaluation of the Role of the CRC as an Integrated Malaria Campaign Facilitator and of the Systemic Strengthening of its National Society Partners. Canadian Red Cross (CRC)

July 2009 – December 2009

The CRC Malaria Program, under the CIDA Integrated Child Survival Program 2007 – 2009, supported integrated malaria net distribution in Sierra Leone, Mali, Togo, Madagascar and Nigeria. Evaluation of the program was to demonstrate the qualitative evidence for effectiveness, provide accountability and was a Canadian International Development Agency (CIDA) requirement. The purpose of this collaborative evaluation was not only to collect data for a qualitative assessment of the CRC Malaria Program, but also to consolidate the capacity building process of the CRC and the African Red Cross / Crescent Societies and the National Malaria Control Programs who participated in campaigns. A lessons learnt workshop was held for with the African partners together with staff, delegates and managers in-charge of the program where participants reviewed, consolidated and documented experiences they gained from the campaigns and determined how the experience built or did not build their capacity to carry out large scale public health campaigns. The final evaluation report on the CRC malaria program was submitted by CRC to CIDA.

Development of Indicators for Tracking and Reporting Outcomes, Office of International Health, Centre for Addiction and Mental Health (CAMH)

January 2009 – June 2009

Following the successful collaboration between HCA and CAMH on evaluation training for health professionals, HCA was contracted to develop indicators for tracking and reporting outcomes of the work undertaken by CAMH's Office of International Health (OIH). To enhance OIH's results-based management and reporting system, HCA also recommended ways in which OIH could deal with questions of attribution when assessing the outcomes of CAMH-supported activities.

Evaluation of the Toronto Enterprise Fund (TEF), United Way of Greater Ontario

June 2008 – April 2009

The goal of TEF is to improve community involvement, economic participation and quality of life of people who are homeless and at risk of homelessness in Toronto. HCA was contracted to create an evaluation framework, implement the evaluation and create an evaluation plan for 2009-2011. A final evaluation report was also created.

Ontario Regional Evaluation of The Community Action Program For Children (CAPC), Public Health Agency of Canada (PHAC)

May 2008 – February 2009

This outcome evaluation served as part of the CAPC ongoing performance measurement and evaluation, which assessed the success of CAPC in achieving its intended outcomes in the identified core outcome areas of: knowledge of and access to services; parenting skills/satisfaction/sense of competence; social support; and attachment (for infants) and child development (for two-to six-year-olds). HCA was contracted to analyze the quantitative outcome evaluation assessment tool data and prepare a report presenting and interpreting the results. The purpose of the report was to provide objective information to guide decision-making.

Institutional Evaluation of North South Institute (NSI)

September 2008 – February 2009

The evaluation had both formative and summative mandates; assess NSI's accomplishments over the last 3-5 years and provide direction for a new strategic plan. An evaluation plan was prepared, approved by CIDA, IDRC and NSI and the evaluation was completed. Mixed methods were used which included key informant interviews, focus group discussions, electronic survey, document review and a Delphi Panel. The evaluation looked at organizational issues such as management, governance and processes / mechanisms for partner and stakeholder relationships, besides the evaluation criteria of relevance, success and cost-effectiveness. The evaluation also looked into NSI's financial viability and sustainability. The final report and presentation was distributed to CIDA, IDRC and NSI. The report was used by NSI as part of the request for new funding and as input to the 2009-2013 Strategic Plan.

Institutional Capacity Development for the Evaluation of Mental Health and Addictions Initiatives, Office of International Health, Centre for Addiction and Mental Health (CAMH)

September 2008 – September 2009

Through an institutional partnership with CAMH and the participation of the Universidad Católica de Chile and Agencia QUALITAS, Dr. Cummings lead his staff as they played a lead role in developing and delivering a five day, Spanish-language training workshop on program evaluation to over 45 health professionals in Santiago, Chile. In response to needs identified by CAMH's Latin American program partners, workshop participants from Chile, Mexico, Peru, Ecuador and Argentina enhanced their knowledge and developed new skills in program evaluation. Working in teams, participants developed an actual program evaluation proposal that was implemented between January and

August, 2009, at their home organization with the on-going guidance and support of the workshop faculty.

Evaluation of World Vision Canada’s “Partners to End Child Poverty Program”

September – December 2008

HCA undertook a comprehensive formative evaluation of a program that aims to build the capacity of community-based organizations to address the needs of families in poverty in Canada’s largest urban centres. The program evaluation results and recommendations will help to enhance the methods used by WVC to develop the project planning, monitoring and evaluation capacity of organizations, and to strengthen partnerships among them.

Northern Region-Health Canada Monitoring & Evaluation Project, Health Canada

December 2008 – March 2009

HCA was retained to develop a Northern Region-Health Canada program logic model with a list of key performance measurement indicators and a data collection tool. This includes a review of the various programs including its reporting requirements, structure Results-based Management and Accountability Frameworks and funding models. This assignment helped Northern Region develop a better monitoring and evaluation system.

Evaluation, The Centre for International Governance Innovation (CIGI)

December 2007– March 2008

HCA worked in partnership with Denis Stairs on the evaluation of CIGI programs to determine relevance and success. This involved key informant interviews with a variety of stakeholders who were familiar with the programs. Surveys were also conducted with those who participated in CIGI events and the IGLOO online discussion forum. A comprehensive report was completed.

Evaluation Plan, HealthForce Ontario, Ministry of Health and Long Term Care

September 2007 – March 2008

HCA assisted the Ontario Ministry of Health in the creation of an umbrella evaluation framework and evaluation plan for HealthForce Ontario. A Results-Based Approach was utilized and includes the development of a Program Logic Model and an Evaluation Matrix for the program. A detailed evaluation plan was also developed. A participatory workshop was conducted to obtain feedback on the draft evaluation plan.

Evaluation of Correctional Service of Canada Contract with Institute Philippe-Pinel de Montreal, Correctional Service of Canada

September 2007 – May 2008

The purpose of the evaluation was to assess whether the correctional and operational value that the contract provided for the three distinct federal populations it services (male and female psychiatric offenders and male sex offenders) is the most effective, relevant, and cost effective strategy to achieve expected and suitable results. There are three distinct populations that were evaluated separately. The evaluation results will guide Correctional Service of Canada (CSC) in making an informed decision about continuing or modifying the contract with Institute Philippe-Pinel de Montreal (IPPM).

The evaluation provided important insights on the design and implementation of the women's unit which was recently established in 2004 to provide intensive mental health treatment. HCA used the Results-Based Management and Accountability Framework (RMAF) while utilizing quasi-experimental and historical/retrospective research methodologies to achieve the best results for the evaluation. Evaluation methods have included extensive file and database review combined with key informant interviews.

Evaluation Plan, Search Community Mental Health Services

March 2007 – January 2010

HCA was contracted to assess the existing Program Logic Model, Goals and Objectives, and past evaluation methods and tools for this rural Ontario mental health service provider. A meeting with Search stakeholders provided the basis for the development of an Evaluation Matrix and cohesive plan for evaluation activities. HCA's team also looked at how to include the Search Crisis Response Service program in the PLM and develop steps for evaluating this program in the Evaluation Plan.

Evaluation Plan and Review of Cancer Management Guidelines, Cancer Care Nova Scotia (CCNS)

February 2007 – July 2007

HCA was contracted by Cancer Care Nova Scotia to conduct two separate evaluation activities. For the first activity, an Evaluation Plan, including a Program Logic Model and Evaluation Matrix, was drafted for the assessment of seven Cancer Management Guidelines. The Evaluation Planning process was conducted in partnership with CCNS and HCA associate Fred Ashbury. A participatory workshop was carried out with CCNS staff to finalize the Evaluation Plan. The second project that HCA was involved with was a review of the Guideline for the Management of Nausea and Vomiting in Cancer Patients. As part of this, focus groups with health professionals across Nova Scotia were held to determine the effectiveness of the Guideline and opinions on how it could be improved. A final report with recommendations was developed.

Evaluation Planning and Developing Monitoring/Reporting System for RIWSAH in Sri Lanka

September 2007 – November 2007

The mandate was to develop the evaluation plan and also develop a monitoring and reporting system and capacity building of the RIWASH team members for monitoring / reporting and evaluation. HCA facilitated the entire process in the field. The log frame was revisited and indicators were fine-tuned along with the RIWASH team and then the evaluation criteria and questions were identified using a participatory approach. Various evaluation designs and methods were explained, and based on the discussion, appropriate methods were identified. The evaluation plan was thus prepared using a participatory approach. Based on the evaluation plan and the revised log frame, the responsibilities for various team members were identified in terms of results/ indicators. This led to finalizing the monitoring and reporting formats and systems. The whole process was through a workshop format and was conducted in Colombo and Pottuvil in two stages. The key result of the mandate was the better understanding of the reporting

requirements and ownership of various results and indicators. The RIWASH project is a water, sanitation and hygiene project in Eastern Sri Lanka funded by CIDA.

Program Evaluation, Azerbaijan Right to Play International (RTP)

April 2007 – September 2007

Through funding from the Swiss Agency for Development and Cooperation (SDC), RTP had the opportunity to implement regular sport and play activities in Azerbaijan for the 36 months leading up to the evaluation. The SportWorks program implemented by RTP in Azerbaijan used sport and play as tools to enhance healthy child development, build community capacity, and provide education and prevention messages to children and youth. The program focused on working with Internally Displaced Person (IDP) communities and schools. HCA conducted the evaluation of this program. Methodologies used were document review, data review, key informant interviews, focus groups and focus group questionnaires. A report looking at efficiency, effectiveness, relevance and reach of the program was developed.

Evaluation of the Approved Provider Program pilot Canadian Council for Continuing Education in Pharmacy (CCCEP)

October 2006 – August 2007

HCA developed an evaluation plan and conducted an evaluation of the CCCEP Approved Provider Program pilot. The purpose of this pilot was to provide a streamlined accreditation process for Continuing Education (CE) providers with a history of developing and delivering high quality CE. The team worked with a nation-wide Steering Committee that met regularly via teleconference. A literature review was completed, along with case studies of best practices and key informant interviews with stakeholders. A report and recommendations were produced regarding program continuation and expansion, as well as what changes may be needed to ensure that goals are being reached.

Evaluation of Enhanced Emergency Department Pilot Project to Hire Physician Assistants and Nurse Practitioners

September 2006 – December 2007

HCA worked jointly with Med-Emerg International Inc. in developing and implementing evaluation plans for hospitals participating in a provincial pilot project was being sponsored by the Ontario Ministry of Health and Long Term Care. HCA prepared the program logic model and assisted in the development of the team effectiveness survey which was administered to ED teams at baseline and at the end of the pilot. HCA's team assisted in the development of the data requisition spreadsheet to collect data on patient status/outcomes (e.g. CTAS scores, diagnosis, wait times, complaints, etc.) and the administrative process record for ED Managers to record unrelated events/activities at the hospital that could impact patient experience/outcomes.

Healthkick Huron Evaluation Plan – Huron Business Centre

January 2006 – December 2007

HCA assisted the Huron Business Centre in their endeavour to attract and retain health care providers to rural areas by providing evaluation support for the HealthKick Huron

program. As part of this support, HCA conducted an evaluation workshop with project stakeholders and developed a comprehensive evaluation plan which included a project logic model and evaluation matrix. Survey questionnaires were also developed and ongoing technical assistance is being provided as the evaluation is implemented.

Evaluation of UNITERRA's Sending Program

2006 – 2007

Harry Cummings and colleagues evaluated UNITERRA's (a WUSC/CECI Program) volunteer sending program. The evaluation of the CIDA funded program was conducted using a team of student interns doing case study work in Botswana, Bolivia, Burkina Faso, Nepal, Sri Lanka, Ghana and Mali. Key informant interviews, logic models, and document reviews were done in several languages.

Evaluation of the Ontario College of Pharmacists (OCP) Quality Assurance Programs

2001-2008

HCA completed an evaluation plan of the College's Quality Assurance Program in 2001. Subsequently, HCA was actively involved in the evaluation of the various components the College's Quality Assurance Program using qualitative, quantitative and participatory research. Initially HCA was involved in an ongoing assessment of the impact of the Practice Review (a quality assessment tool of the OCP) on the practice of pharmacy. Focus groups together with telephone and written surveys were utilized during this assessment. In addition, HCA completed a review of the College's Learning Portfolio. Methodologies used were focus groups, questionnaires, and key informant interviews. From April 2006 to October 2008 HCA completed a formative evaluation on the function of the OCP Self Assessment Survey (SAS). The SAS was last revised 7 years ago. It underwent revision to ensure it addressed current issues for pharmacists and supported their efforts with continuing education and quality assurance in practice. After meeting with representatives from the OCP, HCA conducted focus groups with key stakeholders to identify the needs of pharmacists throughout Ontario. Focus group guide and questionnaire were developed to support these focus groups. A report was created, outlining the current perceived function of the SAS, and suggestions for revisions in the near future.

Evaluation of Two Video-Conferencing Pilot Projects Providing Enhanced Access to Specialized Clinical Services for Individuals with a Developmental Disability, Ministry of Community and Social Services – Developmental Services Branch

January – March 2006

HCA used a participatory and capacity building approach to develop an Evaluation Plan with input from a large project Steering Committee. A one-day workshop was held with stakeholders from across Ontario who joined both in person and via video and teleconferencing. An evaluation plan was developed that incorporated a variety of viewpoints to meet the needs of all of the stakeholders. The plan was finalized using a participatory half-day workshop. HCA carried out the evaluation with a wide range of stakeholders across rural and remote regions of Southwestern and Northwestern

Ontario. Activities included analysis of data, site visits, focus groups and key informant interviews. A final report was prepared with input from the Steering Committee.

Evaluation Training Sessions & Manual Development for Guelph Community Health Centre (GCHC) and Partner CHCs

June 2005 – November 2006

HCA was contracted to deliver four capacity building training sessions to GCHC and five partner CHCs. Staff were trained in developing program logic models, designing and interpreting client satisfaction surveys, designing and implementing evaluation research and analyzing and disseminating evaluation data. Self-directed learning guides were developed as a supplement to each session and for future staff orientation and education. Interactive, group work techniques were used.

Action Plan Refinement and Pilot Phase Evaluation Plan Development “Tap Into Employability”, Coalition for Persons with Disabilities

July 2005 – May 2008

HCA was involved in capacity building with stakeholders of the Tap Into Employability Project. Our Consultants acted in an advisory role and conducted stakeholder focus groups with persons with a variety of disabilities. HCA also delivered a two-day Program Logic Model and Evaluation Matrix workshop to the Project Advisory Group and developed an Evaluation Plan based on that workshop. This included the design of data collection tools, including surveys and a report card, and developing an information management system. The Project Coordinator was trained by HCA to use the information management system and deliver the surveys. They also worked together to conduct pre-tests of the tools. HCA continued to act in an advisory role while the Pilot Phase Evaluation was being conducted.

Assessment of Effects of Bell and Nortel High Speed Internet Services on the Businesses of Chapleau, ON

2005 – 2006

Chapleau is an isolated northern Ontario community that has been greatly affected by dramatic job loss due to plant closures. The Chapleau Regional Development Corporation (CRDC) initiated the installation of high speed Internet services in order to assist in raising quality of life and promote the creation of jobs. Bell and Nortel provided free wireless high-speed access for the core town and wired access for the balance of the town and three neighbouring First Nations Communities. Harry Cummings and his colleagues at the University of Guelph were asked to assess the impact of new high speed systems on businesses in Chapleau. They used focus groups, surveyes and key informant interviews. Three study objectives were: 1) assessment of the presence of key material, mental, social and cultural resources for the adoption of broadband service; 2) determination of the level of ownership of the project and its related interventions by businesses; and finally 3) determination of the degree of change in businesses' daily operations since the implementation of the high-speed Internet service.

Patient Relations Review – Health Professions Regulatory Advisory Council (HPRAC)

January – June, 2005

HCA conducted a comprehensive literature review and developed a conceptual framework for HPRAC. Issues covered included current challenges to patient relations faced by the 21 Ontario Colleges of Health; program goals, objectives and expected outcomes; scope and components of a model Patient Relations (PR) program; and guidelines for conduct. A number of jurisdictions were examined for best practices. A consultative process to gather input from Colleges on the development of a model PR program was also designed.

Review of the Quality Assurance Program – College of Veterinarians of Ontario 2004 – 2006

HCA reviewed the College's quality assurance policies with specific emphasis on continuing education. Harry Cummings and team developed and implemented a review of their policies through document and literature reviews, focus groups, survey questionnaires and interviews with membership.

Implementation Review, Ontario Early Years Centres Program, Ministry of Children and Youth Services

Summer 2004

The Ontario Early Years Centres Program enabled the creation of, and provides for the operation of, a network of 103 Ontario Early Years Centres in communities across the province. Each Centre is to provide parents, caregivers and children access to early learning and parenting programs and services and supports. HCA was engaged to undertake an implementation review of the program. The review entailed a review of relevant background documents, the development of a program logic model and evaluation matrix, a combination of key informant interviews and focus groups, the completion of a Centre profile and 18 two-day site visits to selected Centres. Particular attention was given to the program's effectiveness, efficiency and equity.

Analysis of National Sport Policy, The Federal-Provincial and Territorial Sport Committee

2004 – 2005

HCA analysed national sport policy that involved all federal, provincial and territorial governments. The policy was created with a joint federal-provincial sport secretariat and thus the analysis involved input from government and community stakeholders across Canada.

Evaluation of the In-Market Trade Development Consultants and In-Market Business Development Consultants Programs for the Ministry of Economic Development and Trade

2005

HCA measured the level of client satisfaction with the ITDC and IBDC programs, as well as the economic impact of the program over a three-year period by conducting telephone surveys with key informants and business clients. Recommendations were

made regarding program changes to enhance delivery and expected outcomes, as well as appropriate performance metrics to gauge the effectiveness and success of the programs.

Evaluation Planning for Small and Medium Enterprise in Eastern Indonesia (PENSA)

2004

HCA was engaged by the International Finance Corporation / World Bank Group to prepare a monitoring and evaluation plan and implement the initial phase for the small and medium enterprise facility (PENSA) in Eastern Indonesia. Harry Cummings conducted a capacity building monitoring and evaluation workshop in Denpasar, Indonesia with the organization and provided guidance for the creation and implementation of PENSA's planning and evaluation program and policies. The monitoring and evaluation planning process also consisted of designing program logic models and evaluation matrices for each of their five programs and providing narrative summaries to guide the work plan.

Operational Review, Resource Jump Teams, Ministry of Municipal Affairs and Housing

2004

The Resource Jump Team initiative was launched as a provincial pilot project. Developed by the Rural Development Division of MMAH, Resource Jump Teams are designed with the broad provincial objectives of: resolving economic development challenges or barriers that the community has identified; promoting regional / sectoral growth; developing capacity and partnership; building awareness and support for economic development; and, sharing and communicating results. HCA was contracted to assess the effectiveness of the six Jump Team pilot projects; evaluate the complete program administrative process for effectiveness and efficiency; and to develop a performance measurement system for on-going monitoring.

Evaluation of Newfoundland and Labrador Primary Health Care Network Initiative – Government of Newfoundland and Labrador

October 2003 – October 2006

This evaluation provided the baseline evaluation for this program, the development of Primary Health Care Teams and Networks in Newfoundland and Labrador communities. Logic models, evaluation plans and community consultations were completed in eight pilot sites across the province as part of the evaluation. This assignment was completed jointly with Med Emerg International Inc. A team effectiveness questionnaire was developed and administered to 8 teams across the province. Client satisfaction surveys were administered. The surveys were completed at baseline, 1 year and 2 years after baseline.

Evaluation of Child Workers' Opportunities Project - Save the Children Canada

2003 – 2004

Save the Children Canada initiated the Child Worker's Opportunities Project (CWOP) in response to the United Nations Conventions on the Rights of the Child. The CWOP goal

was to reduce the number of child workers in exploitative or hazardous conditions and to create opportunities for education and training. HCA was contracted to review project documents, prepare an evaluation plan and carry out the end of program evaluation. The findings of this evaluation were presented at an international conference.

Evaluation Plan for Christian Children's Fund of Canada

2003

HCA developed an evaluation plan for the following CCFC programs: Water and Sanitation, Primary Health Care, Education, Nutrition, Training and Capacity Building, and Micro-enterprise Development. The evaluation plan serves as a review of their program requirements. The evaluation plan for CCFC included: project logic model, results chain, evaluation framework, proposed research design for the evaluation, and recommendations on research strategies and tools. The evaluation plan has been utilized in twelve countries.

Evaluation of Shared Services Bureau's (SSB) Special Employment Programs for Shared Services Bureau (MBS)

2003

After successfully completing the evaluation plan of SSB's Special Employment Programs, HCA was retained to carry out the evaluation. Using a multi-stakeholder approach, including focus groups, key informant interviews and surveys, information was generated on the process, relevance, efficiencies and sustainability of the programs.

Evaluation Plan of the Special Employment Programs for Shared Services Bureau (SSB), Management Board Secretariat (MBS)

2003

HCA prepared an evaluation framework and design for the four Special Employment Programs (Ontario Student Exchange Program, Quebec Student Exchange Program, Employment Accommodation Fund, and Employment Transition Services Fund) for SSB (MBS). The evaluation design provided one overall project plan, a communication plan and an evaluation framework. The design also provided four sub-project plans, sub-communications plans, sub-evaluation plans and four program logic models for each of the Special Employment Programs to be evaluated.

Evaluation of Ontario's Living Legacy Program – Ontario Ministry of Natural Resources

2003

The Ontario Living Legacy (OLL) Program evaluation, conducted by HCA, fulfilled the MNR obligation to ensure that its priorities and commitments were met and its business was being delivered within a framework based on fiscal responsibility, accountability, and value for money. HCA assessed all of the OLL initiatives using consultations and reviews of existing program reports. HCA also provided consultation services to MNR on evaluation methods and practices.

Evaluation for the Ontario Ministry of Natural Resources – Lands and Water Program

2003

HCA assisted the Lands and Water Program in their evaluation process helping them focus on various report requirements including relevance, effectiveness, efficiency and sustainability of the program in accordance with the core business of the MNR and other factors that impact the program. Five separate evaluations were conducted to reflect sub-program components.

Evaluation of the Implementation of HIGH FIVE at Colleges in Ontario - Parks and Recreation Ontario

2002

HCA evaluated the implementation of the HIGH FIVE program in eight colleges in Ontario. HIGH FIVE is a quality assurance program in recreation that ensures programming is conducted using healthy child development principles. Through several interviews and a focus group, HCA gained insight into the critical issues, provided recommendations and developed a critical path for the future implementation of HIGH FIVE in Ontario Colleges.

Evaluation of the 2nd Chance Program, York Region – Justice Canada, Ontario Social Development Council

2001

This report was prepared in response to Justice Canada's request for an evaluation of the "Second Chance" alternative school program operating in York Region. This evaluation included elements of the whole program but focused on questions raised by Justice Canada in relation to: cost and sustainability; staff and volunteer training; selection process of participants; partnerships; objectives and reintegration support; and supervision.

Evaluation of Patient Relations Programs – Health Professions Regulatory Advisory Council

2001

Using a results-based evaluation framework, HCA conducted an evaluation to determine whether Ontario Health Colleges Patient Relations Programs were likely to be effective in fulfilling the requirements and intent of the Regulated Health Profession's Act in protecting the public from harm and treating individuals with sensitivity and respect. Also HCA assisted in determining the likelihood of the desired impact of each College's Patient Relations Program.

Evaluation of Cancer Care Ontario's Vegetable and Fruit Behavioural Intervention - Cancer Care Ontario

2002 – 2004

HCA conducted an evaluation of a community-based, multi-component, skill and knowledge based intervention program which was intended to inform, educate and support behaviour change related to fruit and vegetable acquisition, preparation, storage and consumption among Ontario women aged 25-45 and their families. The

evaluation project assessed the pilot phase of the program in 12 test sites across Ontario, and reflected different community profiles (i.e. urban, rural, multicultural, Aboriginal, north, south, etc.). The evaluation used key informant interviews and focus groups with program instructors/facilitators and pre and post-behaviour questionnaires with program participants. The evaluation questionnaire included a food frequency tool, self-efficacy scales, and self-reported health scales.

Evaluation Plan for the Kwanlin Dun First Nation Health Department, White Horse, Yukon Territory

2003

This evaluation plan for the Kwanlin Dun First Nation Health Programmes provided a practical and realistic evaluation design. A key sub-set of indicators was developed which could be realistically measured and effectively used. The evaluation plan was designed to develop baseline data to facilitate the outcome assessment, inform and guide the planning of future prevention/intervention actions, and give an account of the highlights and challenges of the programmes.

Evaluation of the Quality Assurance Programs for all Ontario Health Colleges

2000

Working with the Health Professions Regulatory Advisory Council of Ontario and using a results based evaluation framework (prepared by HCA in 1997), HCA completed an evaluation of the suitability of the Colleges of Health, Quality Assurance Programs. This included file reviews, program descriptions, development of results frameworks and assessment of date. Colleges of Physicians Nurses, Midwives, Massage Therapists, Medical Laboratory Technologists and Dentists (23 such professions) were evaluated.

Evaluation of Food For Work Projects - CIDA and World Food Programme in Indonesia

2000

HCA performed the End of Project Evaluation of "Social Safety Net" projects implemented by CARE and World Vision in East Indonesia, Kalimantan & Jakarta in 2000. The emergency relief projects involved rice & food supplement distribution link to public works projects. Program logic and results-based approaches were used. A local consultant assisted HCA with this assignment. Field visits to North Jakarta, Sulawesi and Kalimantan were completed. The evaluation was designed to help CIDA improve aid effectiveness.

Evaluation of World Vision Micah (micronutrient and health) program, Ethiopia

1999

HCA in cooperation with project partners evaluated the MICAH program for World Vision in Ethiopia and reported on the progress, achievements with regards to targets, and the strengths and weaknesses of the program. The MICAH program is a CIDA funded project, which aims at improving the nutrition and health statistics of the less fortunate in several countries in Africa. Recommendations were provided with respect to changes in the structure, elements and activities of the program.

Evaluation of a CIDA-funded Entrepreneurial Training Project for the Unemployed in Poland

1998

Results-Based Log Frames and Questionnaire for Kenya Flood Relief – World Vision Canada

1998

Results-Based Management Training and Advisement for Conservation Management in China and Vietnam

1998

Evaluating an Integrated Community Development Program in Ethiopia - Oxfam Canada

1997